



# Accountable Communication for Coaches

## **Audience:**

This program is designed for companies that are committed to developing a culture of accountability. In order for this transformation to occur a group of highly motivated individuals needs to be selected and trained as coaches.

## **Objectives:**

The coaches program teaches the fundamentals of accountable communication and fosters behavior change. People who take this program will be better prepared to drive change, innovation, and collaboration.

## **Takeaways:**

The coaching program is conducted over seven 2-day sessions that give participants the tools for supporting accountability in behavior and communication. The program provides participants with a framework, to support self-awareness, tolerance, and authenticity throughout the organization. Participants will become more resourceful in dealing with complex problems and learn to outline issues and objectives to individuals, teams or business units that create practical, actionable, and effective results.

## **Key Learning Points:**

### **Leadership Skills:**

- Self Awareness
- Tolerance
- Authenticity
- Survival Behaviors
- Communication
- Demonstrating Personal Accountability
- Giving and Receiving Feedback

### **Work Place Dynamics:**

- Operating Agreements
- Innovation
- Behavioral Intervention
- Correcting Mistakes
- Dealing with Bosses, Peers, and Reports
- Group Dynamics
- Disruptive Behaviors
- Observable Behaviors

### **Conceptual Foundation:**

- Intent vs. Perception
- Body Language, Tone and Volume
- Timing
- Planning
- Vocabulary
- Brain Theory
- Personal Blind Spots

### **Growth and Training:**

- Leading Change
- Coaching
- Developing Others
- Challenging Individuals
- Setting Context
- Teaching
- Listening
- Coaching Process
- Mentoring
- One-sided Intervention

### **Overcoming Roadblocks:**

- Unleashing Human Potential
- Managing Difficult Situations
- Power and Influence
- Engagement
- Breaking Down Barriers



For more information call  
303-666-1095 or visit us  
at [www.stratactics.com](http://www.stratactics.com)