



Accountable Communications for Leaders

Audience:

Accountable Communication for Leaders is designed for senior executives and managers.

Objectives:

The Accountable Communication course provides leaders with a modern framework to manage, train, communicate and build trust with reports, peers, and bosses that produces an environment of accountability, collaboration, and innovation.

Takeaways:

This highly interactive two day course utilizes simulation, games and role play to teach leaders to be self aware, tolerant and authentic. Customized to your organization, the program's participants will learn to identify and resolve common workplace issues. Leaders will learn techniques to address behavioral issues and build strong teams that will increase overall productivity, confidence and loyalty.

Key Learning Points:

Conceptual Foundation

- Intent vs. Perception
- Body Language, Tone and Volume
- Timing
- Planning
- Vocabulary

Leadership Skills

- Self Awareness
- Tolerance
- Authenticity
- Survival Behaviors
- Communication
- Personal Accountability
- Giving and Receiving Feedback

Workplace Dynamics

- Operating Agreements
- Innovation
- Behavioral Intervention
- Correcting Mistakes
- Dealing with Bosses, Peers, and Reports

Overcoming Roadblocks

- Unleashing Human Potential
- Managing Through Difficult situations
- Power and Influence
- Engagement

Growth and Training

- Leading Change
- Coaching
- Developing Others
- Challenging Individuals



For more information call
303-666-1095 or visit us
at www.stratactics.com

"Accountable Communication has truly been a breakthrough program for our organization. It gave our leaders the skills and tools to unlock the organization's potential and drive our business to greater results."

*Lenn Eason
Managing Director of Client Services
Wachovia Securities, LLC*

